PRODUCT UPDATE

A faster, simpler BounceViewer experience

What’s new in the redesigned BounceViewer app for Android

RELEASE 6.0.1 • CUSTOMER GUIDE

Built to get you to the action faster

A refreshed interface, clearer controls, and an improved capture workflow across supported Bounce cameras.

We've completely redesigned the BounceViewer Android app to make using your cameras faster and more intuitive.

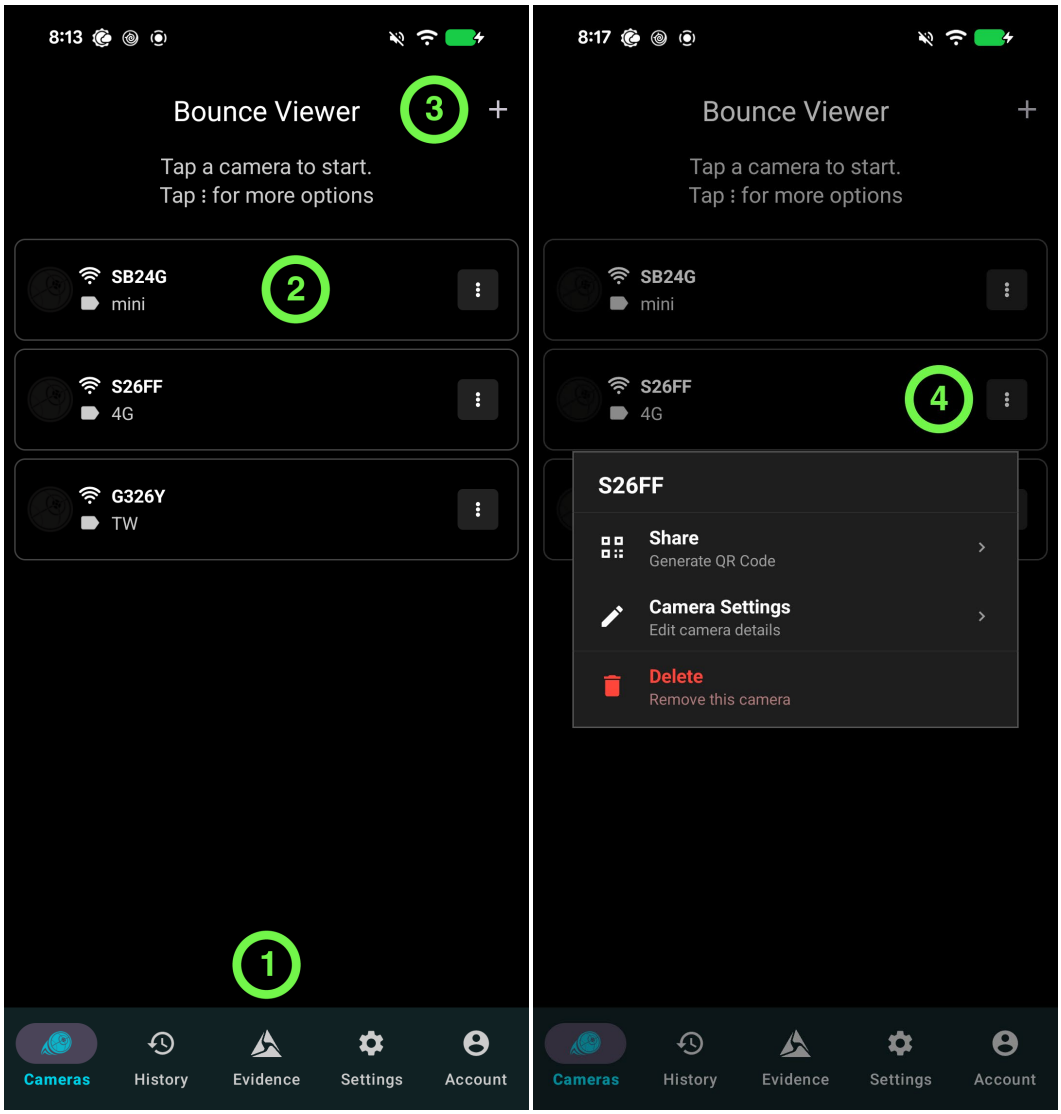
- A fresh interface with simpler navigation.
- A redesigned home screen for quicker access to your cameras.
- Smoother video playback, controls, and timeline scrubbing.
- A streamlined evidence capture and upload experience.
- Direct upload of saved videos to Axon Evidence.com.
- Live captions and transcript support for recorded audio.*
- Better audio controls, including push-to-talk and custom audio commands.*
- Expanded thermal camera controls and viewing options.*
- Cloud streaming over a camera's 4G connection.*
- Improved camera connectivity, reliability, and performance.

* Available on supported camera models.

The new tab bar keeps Cameras, History, Evidence, Settings, and Account within easy reach.

A redesigned home screen

Start a camera faster and move between core workflows with less friction.



1 **Tab-bar navigation** — Move quickly among Cameras, History, Evidence, Settings, and Account.

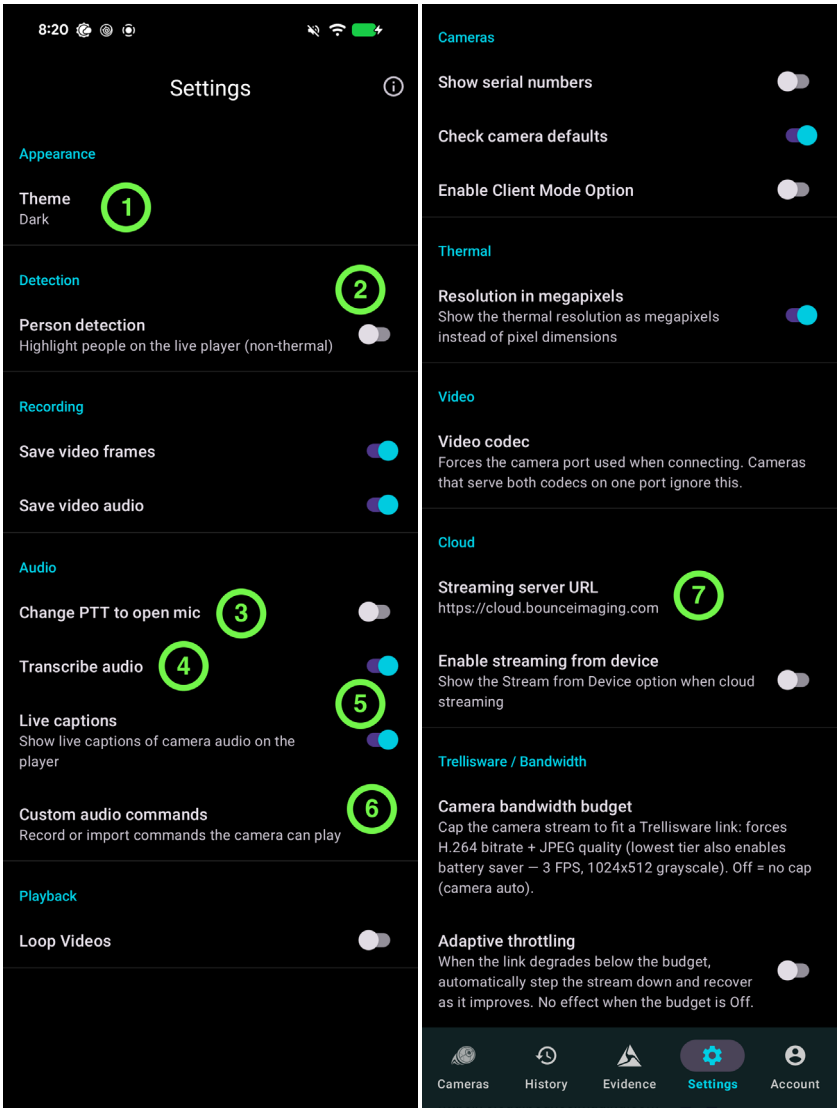
2 **Camera-first home** — Available cameras are prominent and immediately accessible.

3 **Quick add** — Use the + control to add a camera by scanning its QR code or entering its details.

4 **Camera options** — Tap ⋮ to share a camera as a QR code, edit its settings, or remove it.

More control in Settings

Configure appearance, detection, recording, audio, playback, camera, thermal, video, and cloud preferences in one streamlined list.



1 **Theme** — Choose System, Light, or Dark.

2 **Person detection** — On supported non-thermal cameras, highlight people on the live player.

3 **Change PTT to open mic** — Enable continuous audio transmission as an alternative to Push-to-Talk.

4 **Transcribe audio** — Generate transcripts that can be viewed and exported from recorded audio.

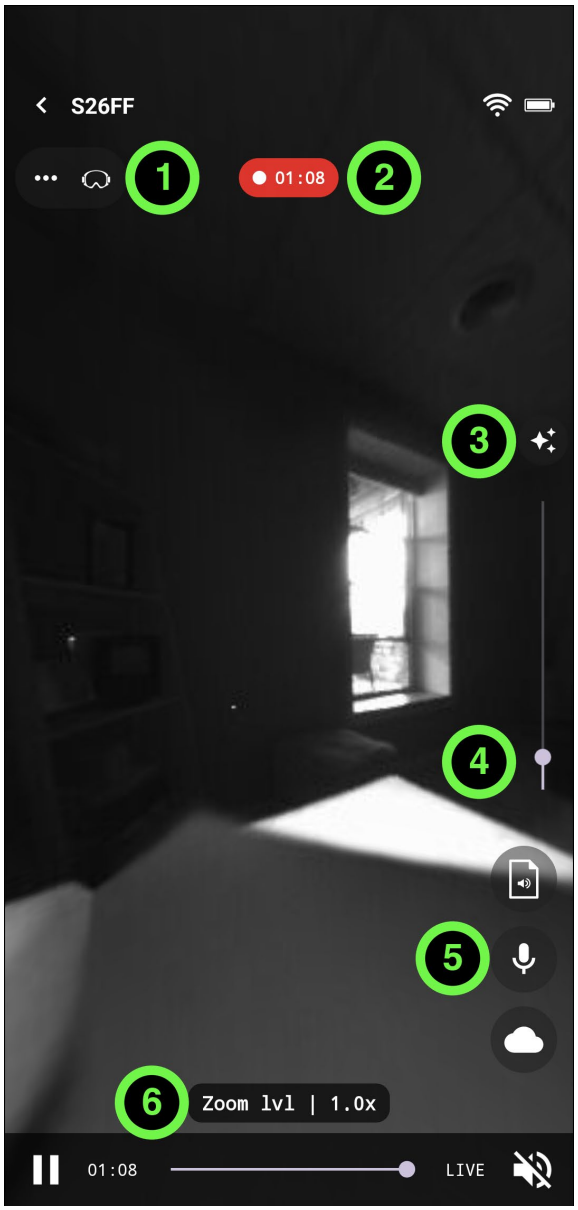
5 **Live captions** — Show live captions of camera audio on the player.

6 **Custom audio commands** — Record or import commands the camera can play.

7 **Streaming server URL** — Set the URL of the streaming cloud server.

Live camera controls, clarified

The refreshed interface keeps essential controls visible without obscuring the scene.



1 **Camera and LED controls** — Open view modes and camera settings (•••) or the LED Mode menu.

2 **Recording status** — See recording time at a glance; LIVE appears while the camera is streaming to the cloud.

3 **Color adjustment** — Use the magic wand for CLAHE image enhancement.

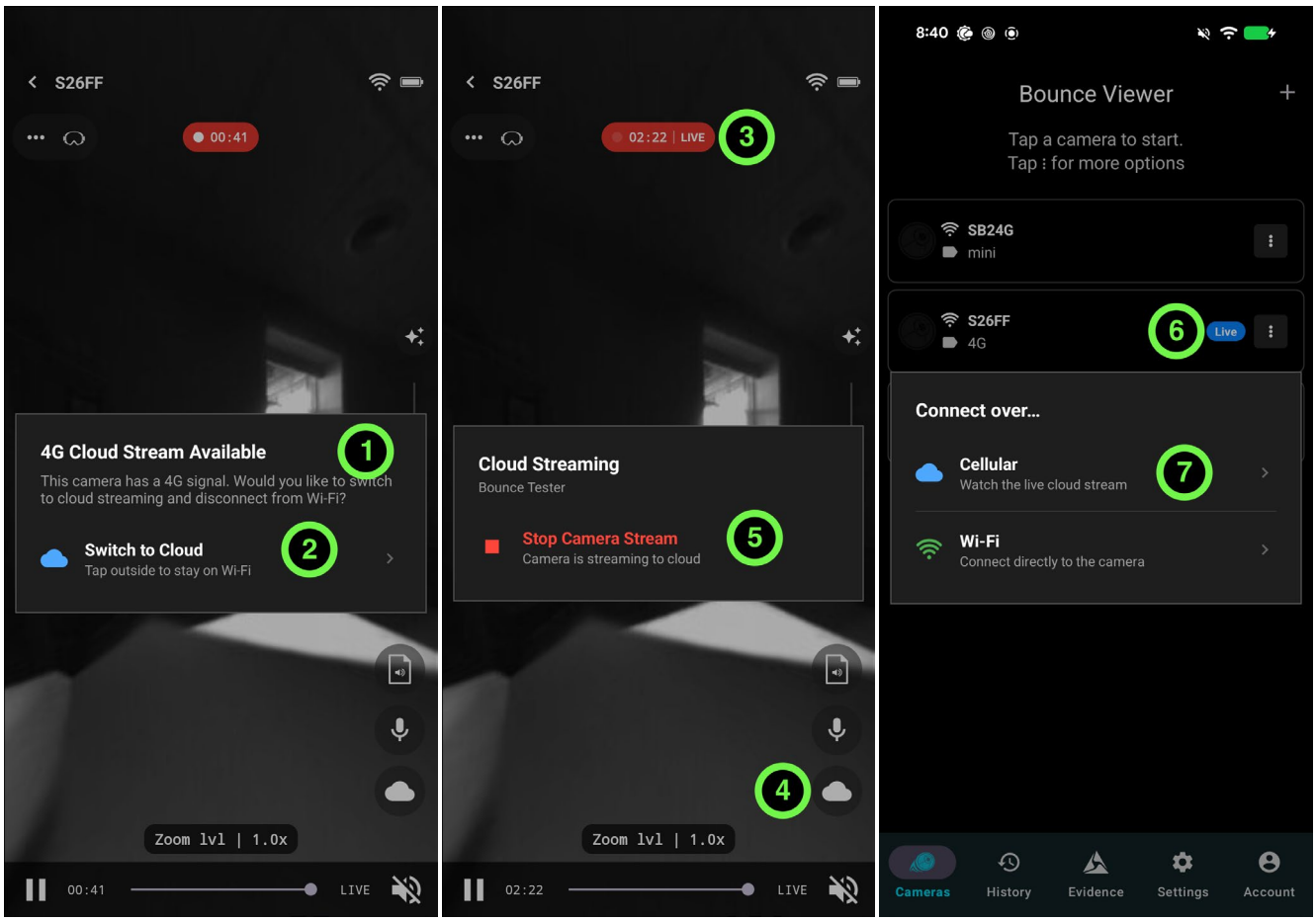
4 **Gain / brightness** — Adjust image brightness directly.

5 **Audio and cloud** — Play audio commands, push-to-talk, and open Cloud Streaming.

6 **Zoom level** — Confirm the active zoom setting.

Stream live video to the cloud

When a camera has a 4G signal, switch from Wi-Fi to cloud streaming, then watch the stream over cellular from anywhere.



1 4G Cloud Stream Available — When a connected camera has a 4G signal, BounceViewer offers to switch from Wi-Fi to cloud streaming.

2 Switch to Cloud — Tap to start streaming over the camera's 4G connection; tap outside the prompt to stay on Wi-Fi.

3 LIVE indicator — The recording pill shows LIVE while the camera is streaming to the cloud.

4 Cloud button — Start a stream from the camera, change the server URL, or check streaming status.

5 Stop Camera Stream — End the cloud stream from the camera.

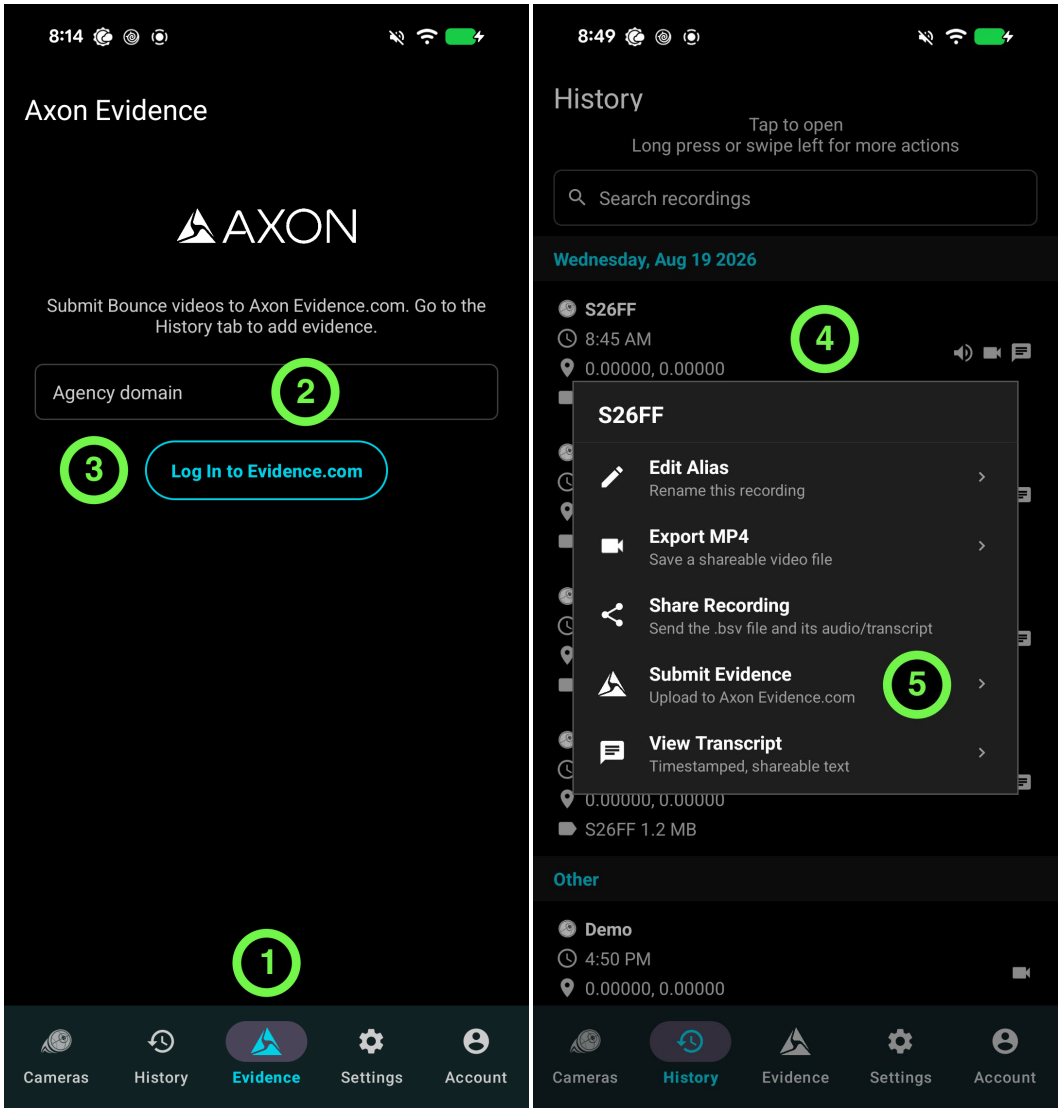
6 Live badge — A streaming camera is marked Live in the camera list.

7 Connect over Cellular — Watch the live cloud stream, or choose Wi-Fi to connect directly to the camera.

Available on cameras with a 4G connection. Set your streaming cloud server under Settings › Cloud › Streaming server URL.

Upload directly to Axon Evidence.com

Log in with your agency's Evidence.com domain, then send saved Bounce videos to Axon Evidence.com right from History.



1 **Evidence tab** — Open the Evidence tab to get started.

2 **Agency domain** — Enter your agency's Evidence.com domain.

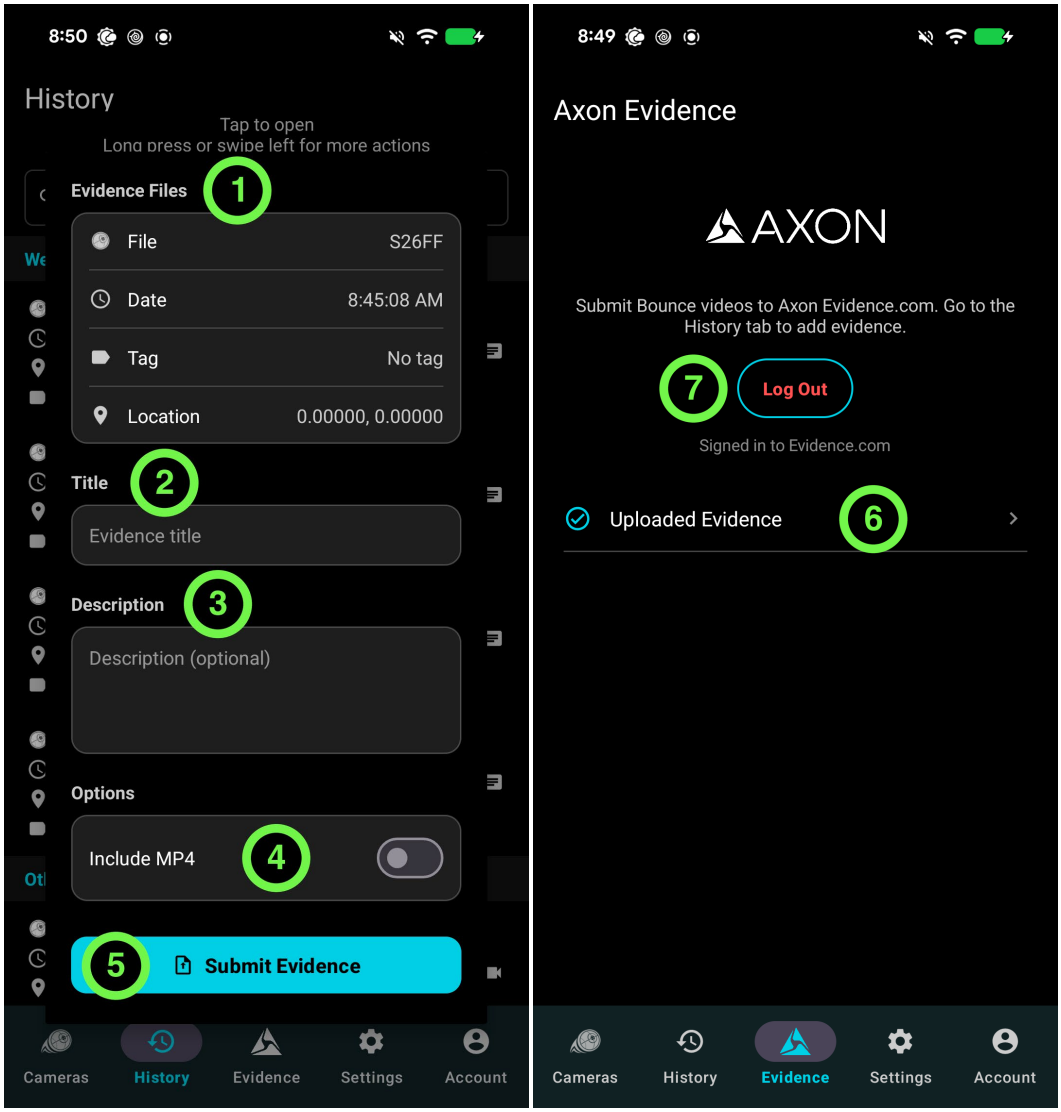
3 **Log In to Evidence.com** — Sign in to link BounceViewer with your agency.

4 **Saved videos** — In History, long press or swipe left on a recording, then tap More.

5 **Submit Evidence** — Choose Submit Evidence to upload the recording to Axon Evidence.com.

Submit evidence in a few taps

Review the file details, add a title and description, and submit straight to your agency's Evidence.com account.



1 **Evidence Files** — The file name, recording time, tag, and location are attached automatically.

2 **Title** — Give the evidence a title.

3 **Description** — Add any notes that should accompany the upload (optional).

4 **Include MP4** — Turn on to include an MP4 version of the video with the upload.

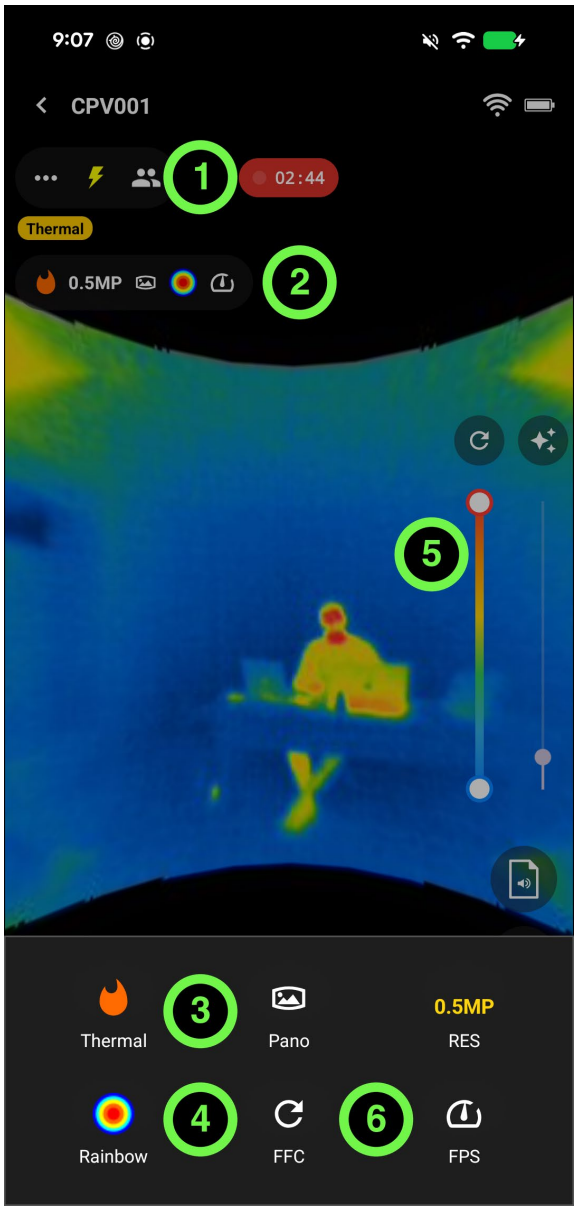
5 **Submit Evidence** — Upload the video and its details to Axon Evidence.com.

6 **Uploaded Evidence** — Review what you have already submitted from the Evidence tab.

7 **Log Out** — Sign out of your Axon Evidence.com account when you are done.

Expanded thermal viewing controls

Tune the thermal image in the moment with clearer access to visualization and performance settings.



1 **General and live detection** — Access camera controls, the LED menu, and supported live people detection.

2 **Render and display** — Open image mode, projection, resolution, palette, and performance controls.

3 **Image mode** — Tap to cycle Color, Mono, Color+Thermal, Mono+Thermal, and Thermal.

4 **Palette** — Choose White Hot, Black Hot, Rainbow, or IronBlack.

5 **Normalization range** — Adjust the temperature range used to display the thermal image. Move the top marker to set the upper temperature limit and the bottom marker to set the lower temperature limit. Bringing the markers closer together increases contrast, making subtle temperature differences easier to see.

6 **Performance tools** — Access FFC and frames-per-second settings.