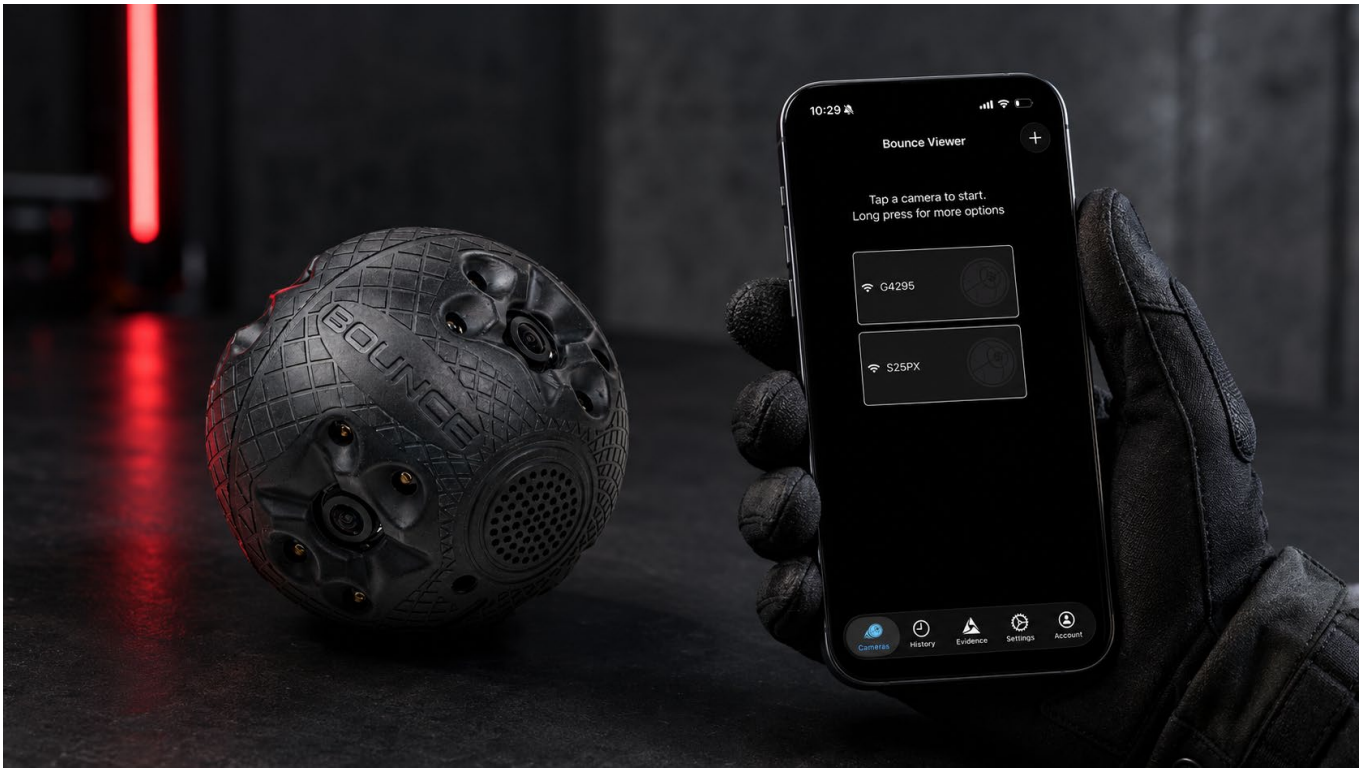
PRODUCT UPDATE

A faster, simpler BounceViewer experience

What’s new in the redesigned BounceViewer app for iOS



RELEASE 4.0.3 • CUSTOMER GUIDE

Built to get you to the action faster

A refreshed interface, clearer controls, and an improved capture workflow across supported Bounce cameras.

We've completely redesigned the BounceViewer iOS app to make using your cameras faster and more intuitive.

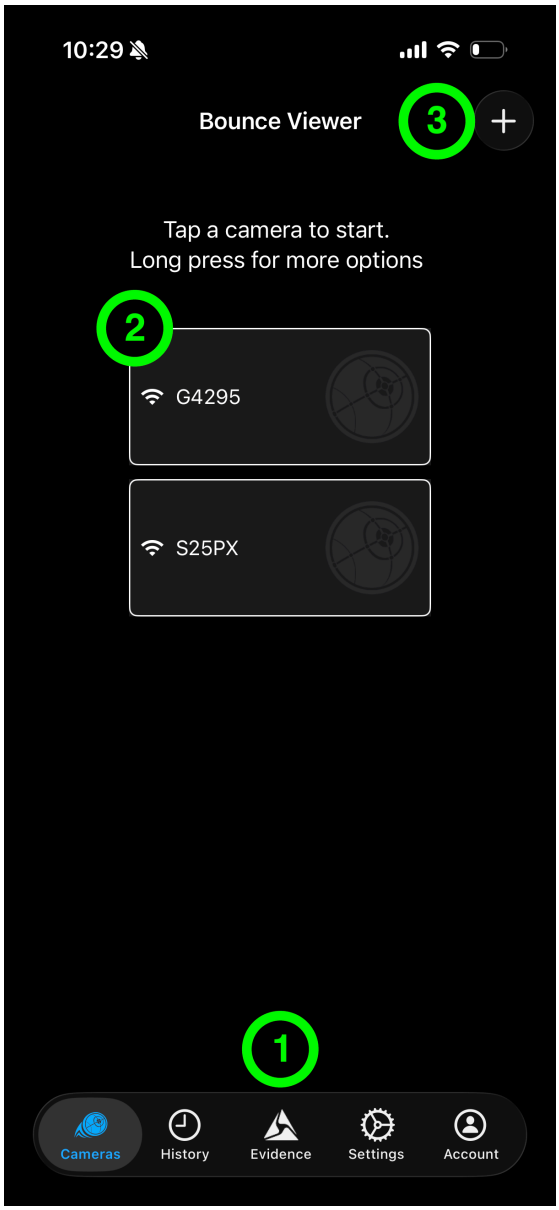
- A fresh interface with simpler navigation.
- A redesigned home screen for quicker access to your cameras.
- Smoother video playback, controls, and timeline scrubbing.
- A streamlined evidence capture and upload experience.
- Direct upload of saved videos to Axon Evidence.com.
- Live captions and transcript support for recorded audio.*
- Better audio controls, including push-to-talk and custom audio commands.*
- Expanded thermal camera controls and viewing options.*
- Cloud streaming over a camera's 4G connection.*
- Improved camera connectivity, reliability, and performance.

* Available on supported camera models.

The new tab bar keeps Cameras, History, Axon Evidence, Settings, and Account within easy reach.

A redesigned home screen

Start a camera faster and move between core workflows with less friction.



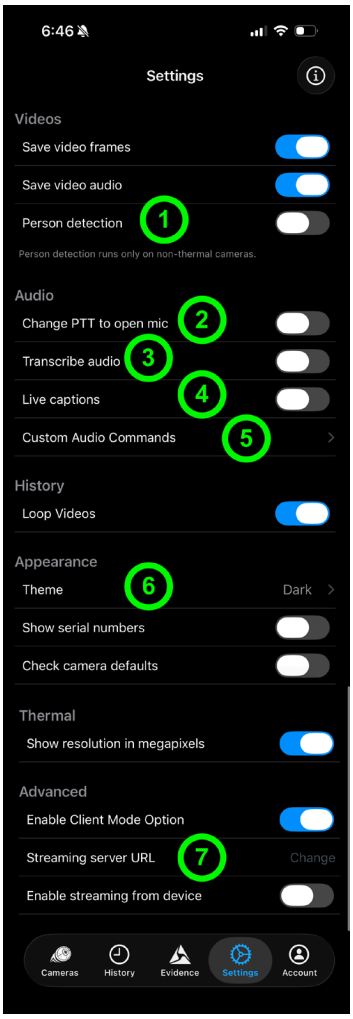
1 **Tab-bar navigation** — Move quickly among Cameras, History, Axon Evidence, Settings, and Account.

2 **Camera-first home** — Available cameras are prominent and immediately accessible.

3 **Quick add** — Use the + control to connect or add a camera.

More control in Settings

Configure video, audio, appearance, thermal, and advanced preferences in one streamlined view.



1 **Live People Detection** — On supported non-thermal cameras, detect people with on-screen highlights, directional alerts, and automatic high-resolution mode.

2 **Open Microphone Mode** — Enable continuous audio transmission as an alternative to Push-to-Talk.

3 **Audio Transcripts** — Generate transcripts that can be viewed and exported from recorded audio.

4 **Live Captions** — View real-time captions of audio captured by the camera.

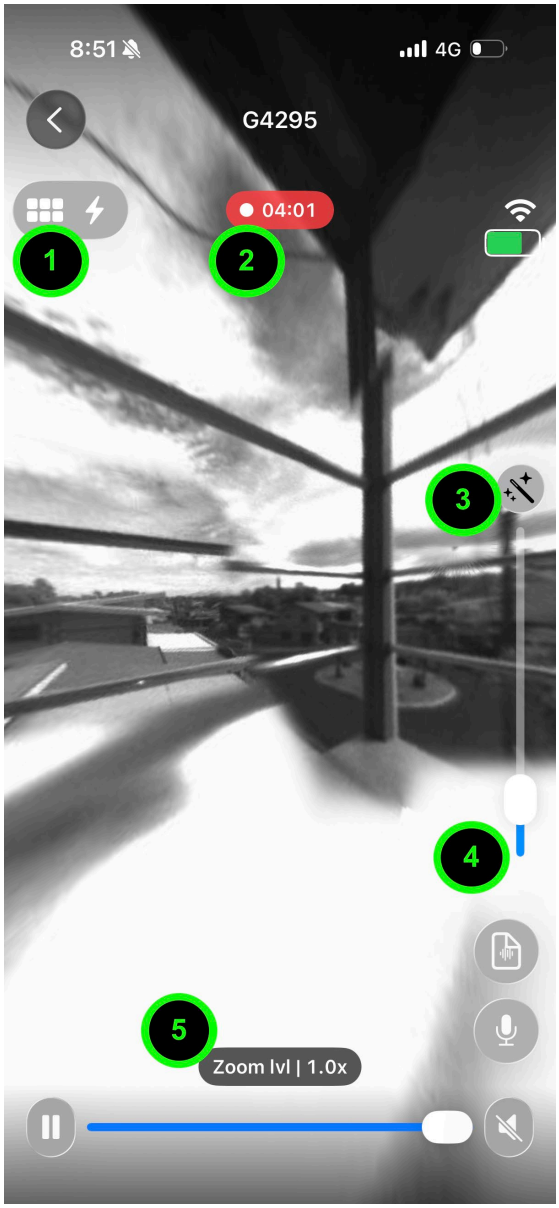
5 **Custom Audio Commands** — Record or upload messages, then play them through the Bounce Camera.

6 **Appearance** — Choose System Default, Light Mode, or Dark Mode.

7 **Streaming Server URL** — Set the URL of the streaming cloud server.

Live camera controls, clarified

The refreshed “glass” and pill-style interface keeps essential controls visible without obscuring the scene.



1 **Camera and LED controls** — Open general camera controls and the LED menu.

2 **Live / recording status** — See recording state at a glance.

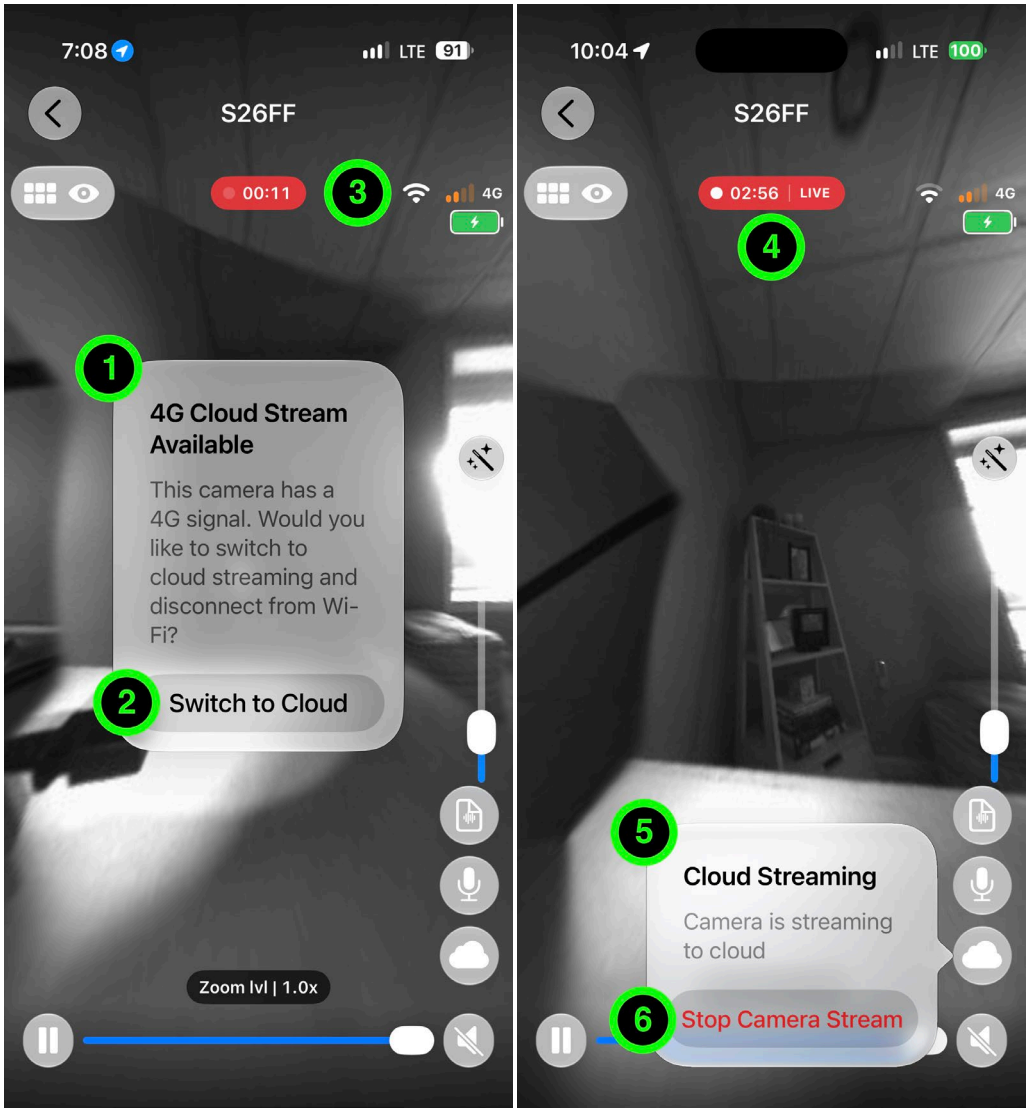
3 **Color adjustment** — Use the magic wand for CLAHE image enhancement.

4 **Gain / brightness** — Adjust image brightness directly.

5 **Zoom level** — Confirm the active zoom setting.

Stream live video to the cloud

When a camera has a 4G signal, switch from Wi-Fi to cloud streaming and start or stop the stream right from the live view.



1 4G Cloud Stream Available — When a connected camera has a 4G signal, BounceViewer offers to switch from Wi-Fi to cloud streaming.

2 Switch to Cloud — Tap to start streaming over the camera's 4G connection and disconnect from camera Wi-Fi.

3 Camera connectivity — Check the camera's Wi-Fi, 4G signal strength, and battery at a glance.

4 LIVE indicator — The recording pill shows LIVE while the camera is streaming to the cloud.

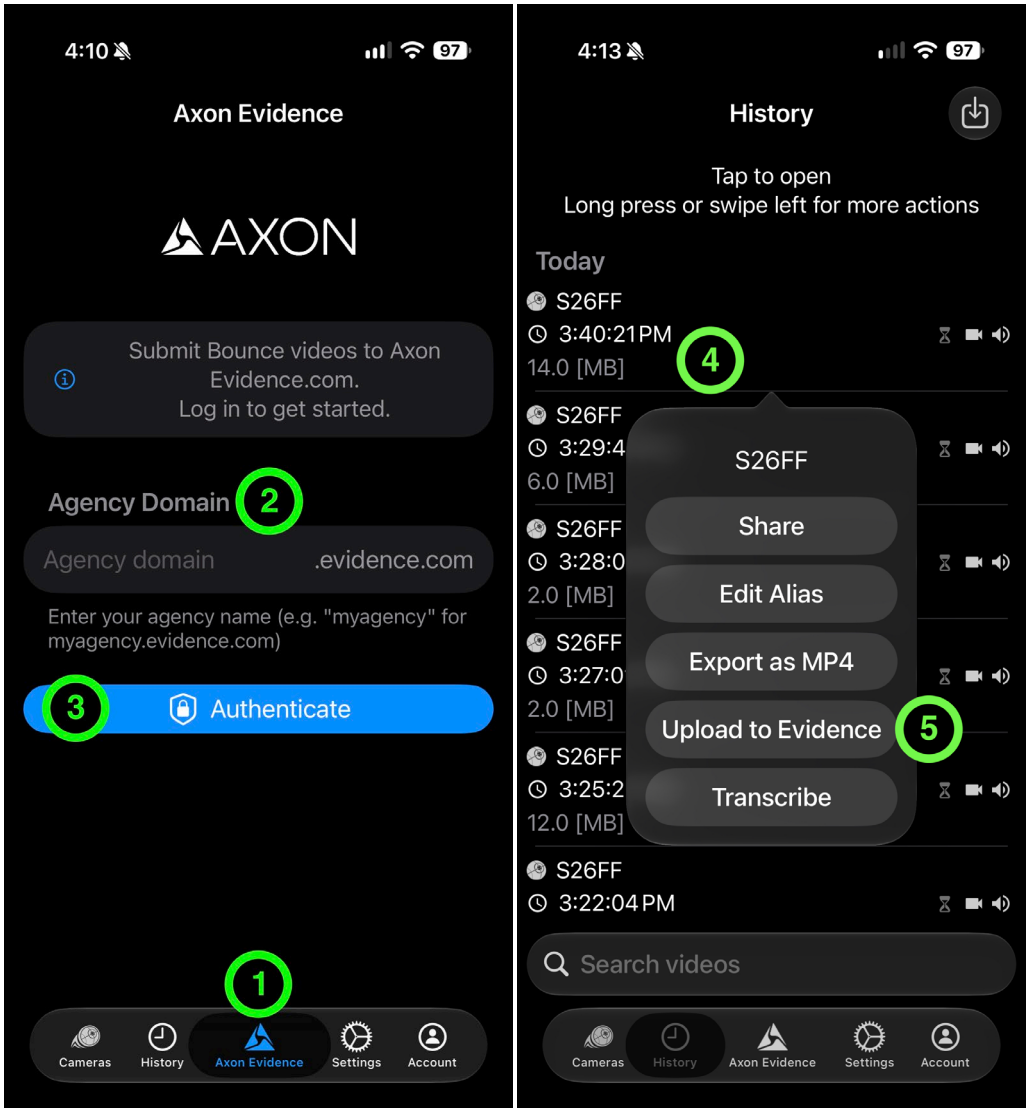
5 Cloud Streaming status — Tap the cloud button to confirm the camera is streaming to the cloud.

6 Stop Camera Stream — End the cloud stream from the camera.

Available on cameras with a 4G connection. Set your streaming cloud server under Settings › Advanced › Streaming server URL.

Upload directly to Axon Evidence.com

Log in with your agency's Evidence.com domain, then send saved Bounce videos to Axon Evidence.com right from History.



1 **Axon Evidence tab** — Open the new Axon Evidence tab to get started.

2 **Agency Domain** — Enter your agency name — for example, "myagency" for myagency.evidence.com.

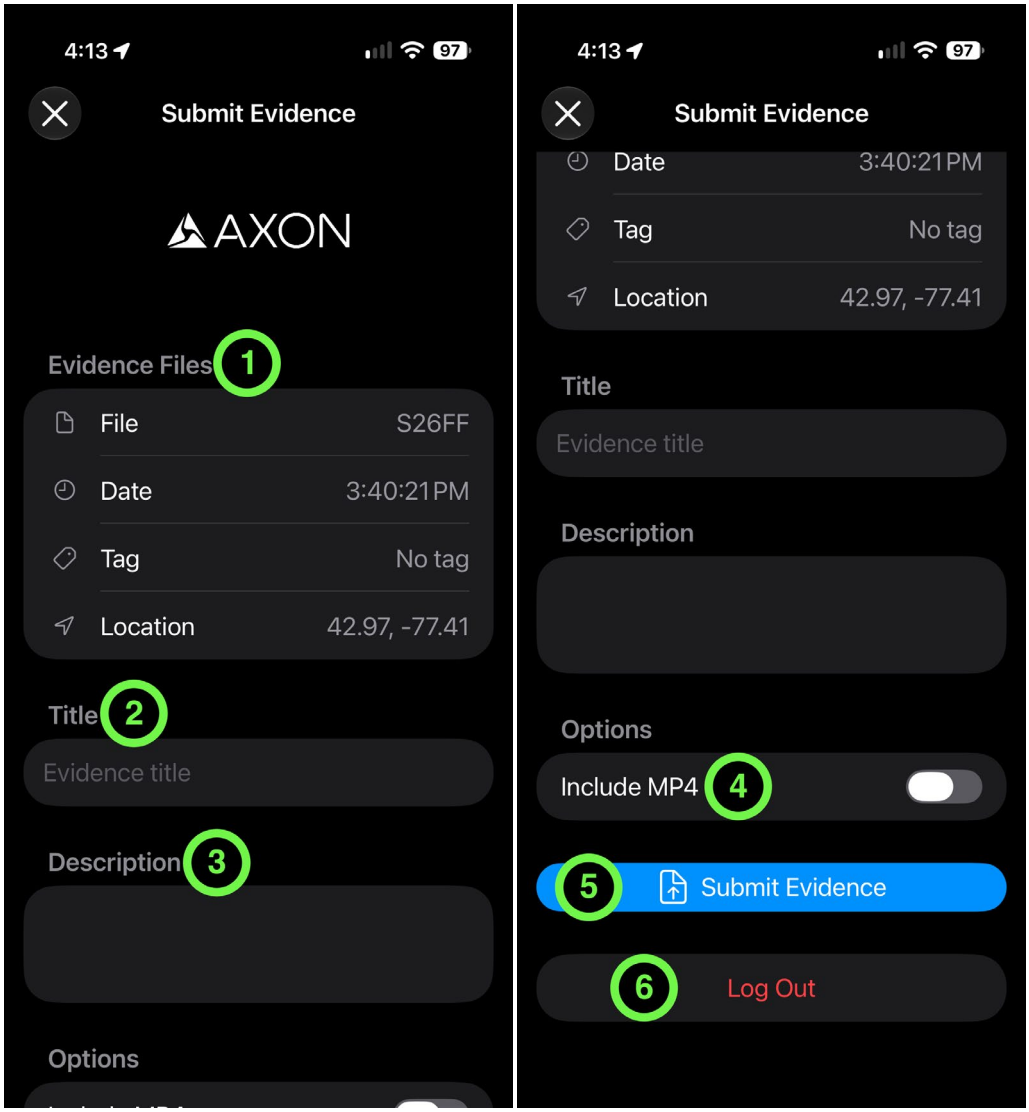
3 **Authenticate** — Sign in to Axon Evidence.com to link BounceViewer with your agency.

4 **Saved videos** — In History, long press or swipe left on a recording for more actions.

5 **Upload to Evidence** — Send the selected video to Axon Evidence.com.

Submit evidence in a few taps

Review the file details, add a title and description, and submit straight to your agency's Evidence.com account.



1 **Evidence Files** — The file name, recording time, tag, and location are attached automatically.

2 **Title** — Give the evidence a title.

3 **Description** — Add any notes that should accompany the upload.

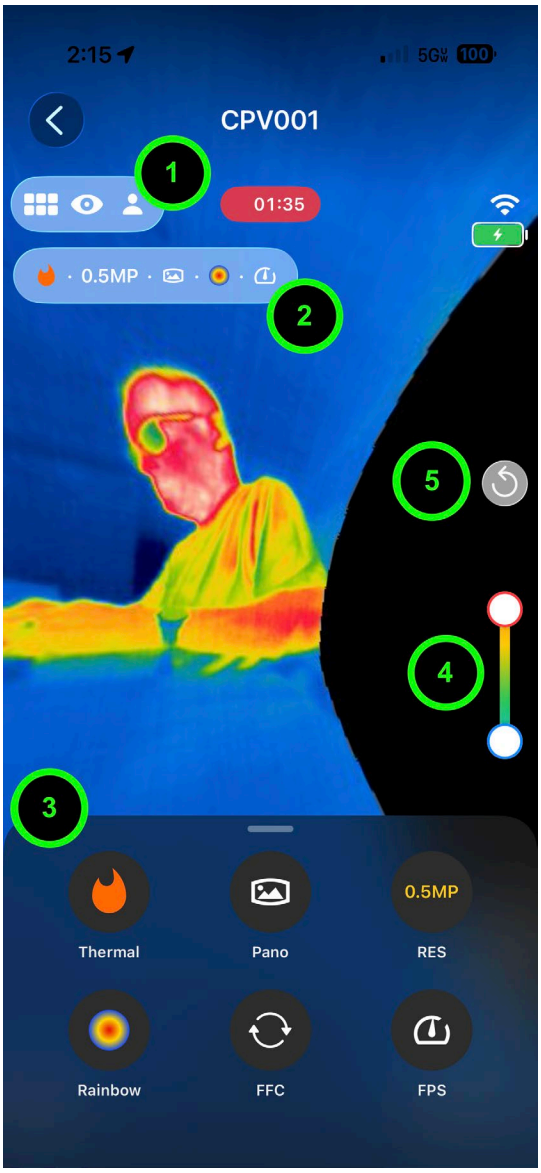
4 **Include MP4** — Turn on to include an MP4 version of the video with the upload.

5 **Submit Evidence** — Upload the video and its details to Axon Evidence.com.

6 **Log Out** — Sign out of your Axon Evidence.com account when you are done.

Expanded thermal viewing controls

Tune the thermal image in the moment with clearer access to visualization and performance settings.



1 **General and live detection** — Access camera controls, visualization, and supported live people detection.

2 **Render and display** — Open image mode, projection, resolution, and color-scheme controls.

3 **Thermal options** — Choose from Rainbow, Grayscale, White Hot modes.

4 **Normalization range** — Adjust the temperature range used to display the thermal image. Move the top marker to set the upper temperature limit and the bottom marker to set the lower temperature limit. Bringing the markers closer together increases contrast, making subtle temperature differences easier to see.

5 **Performance tools** — Access FFC and frames-per-second settings.